

#### **Office of Fleet Management**

#### Fleet Days 2022 Atlanta / Albany State / Savannah State

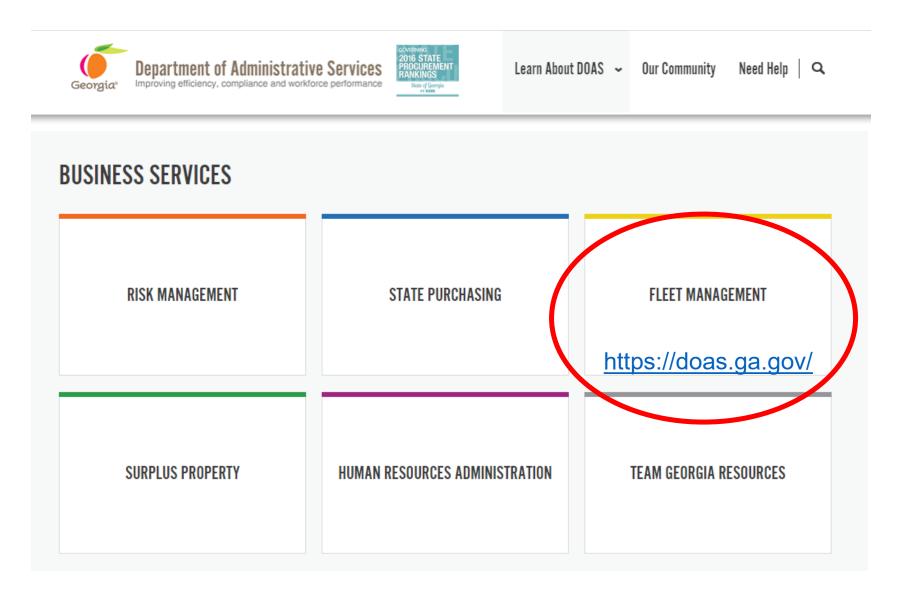
#### WEX Online / WEX ClearView / Report My Driving

Presented by: Chris Buchanan

### AGENDA

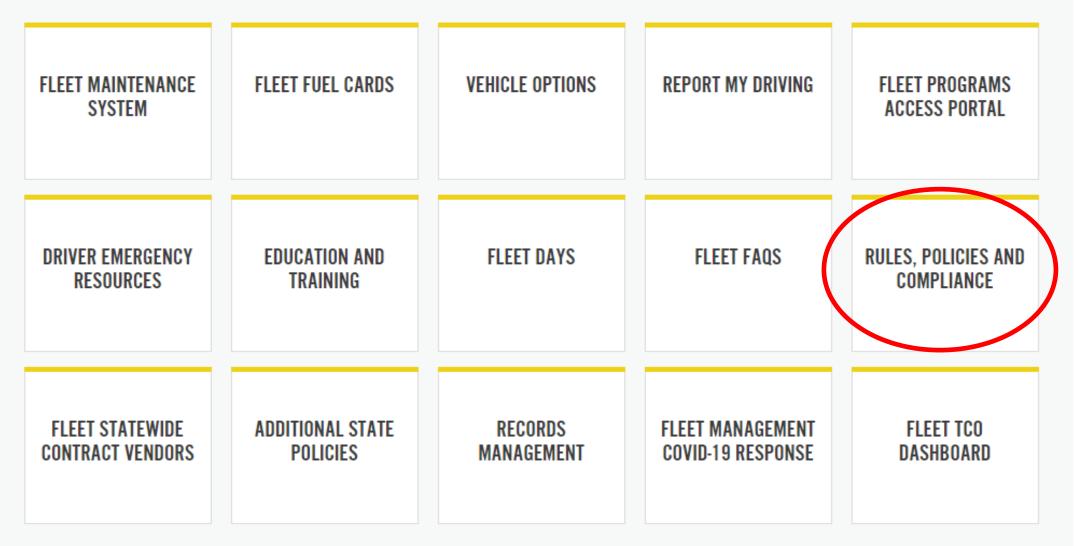
- DOAS Website
- Fleet Management Tools
- WEX Online Overview
- No-Fuel List
- WEX ClearView Overview
- Report My Driving

#### DOAS Website

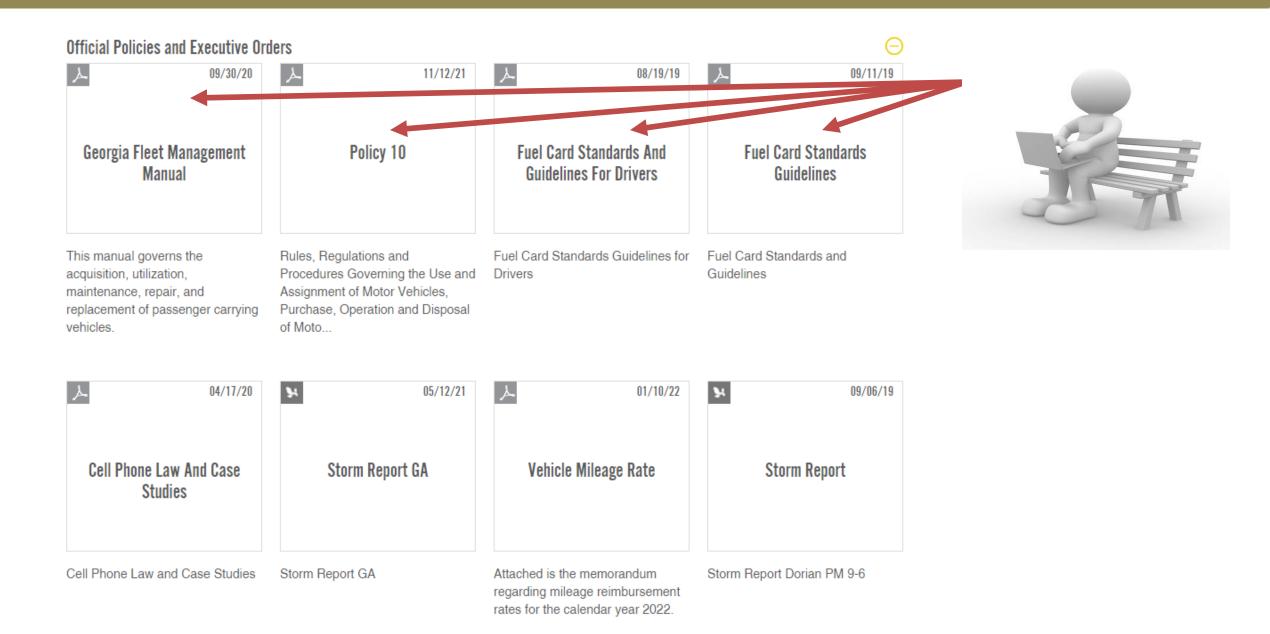


#### DOAS Website

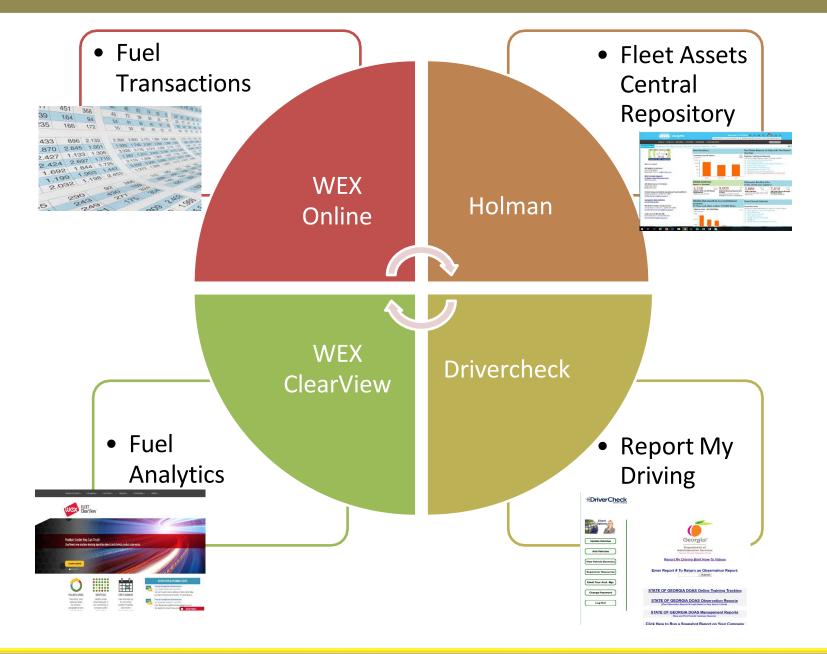
#### **AREAS OF FOCUS**



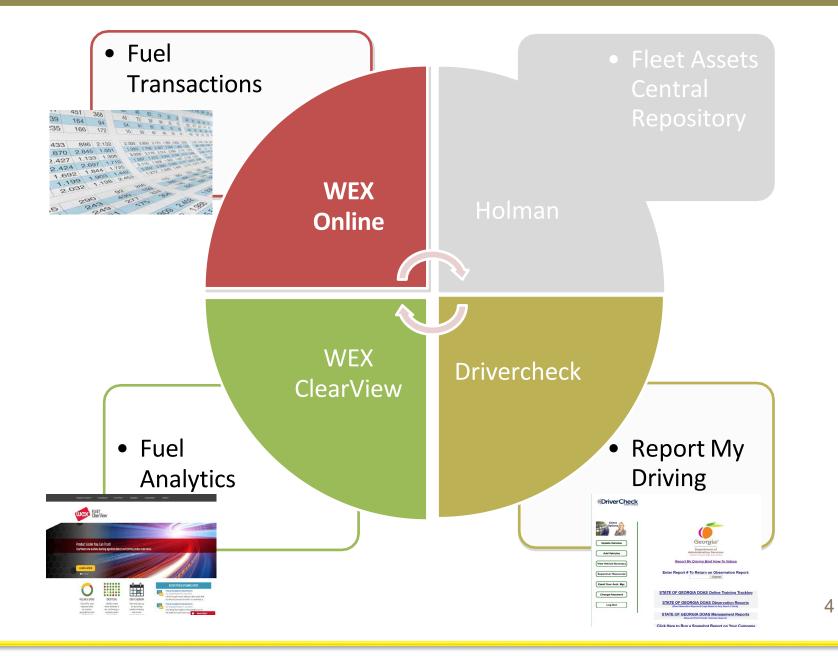
#### **DOAS** Website

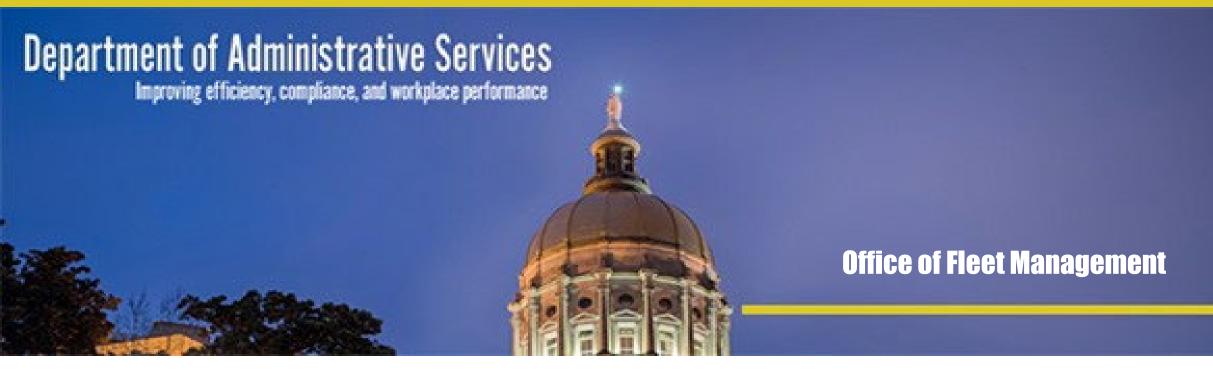


#### State of Georgia Fleet – Tools for Managing Fleet



#### State of Georgia Fleet – Tools for Managing Fleet







**WEX Online** 

**Chris Buchanan** 

### WEX Online Overview

- Web-Based Application to help manage fuel related expenses
- Administration for:
  - Driver PINs
  - Fuel Card Management
  - Authorization Profiles
  - Departments
  - Contacts
  - Reporting



### WEX Online Overview

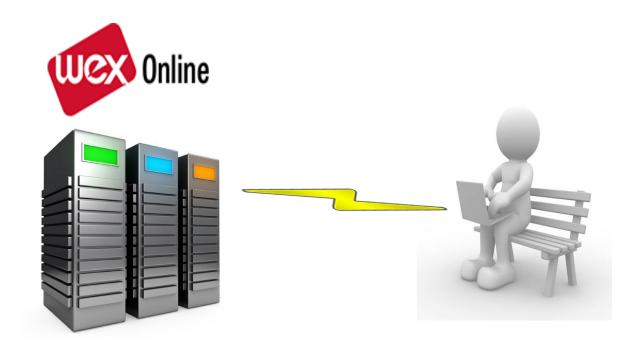


*	Home	<b>Age Notifications</b>	A Home	<b>A</b> 2 Notifications
	Cards	ACCOUNT OVERVIEW	Cards	ACCOUNT OVERVIEW
	Transactions	<ul> <li>Driver Pins</li> <li>Cards</li> </ul>	2 Transactions	<ul> <li>Manage &amp; View Transactions</li> </ul>
0	Administration	Authorization	Administration	<ul> <li>Transaction</li> <li>Disputes</li> </ul>
	Reports	Profiles	Reports	<ul> <li>Exception Reports</li> </ul>

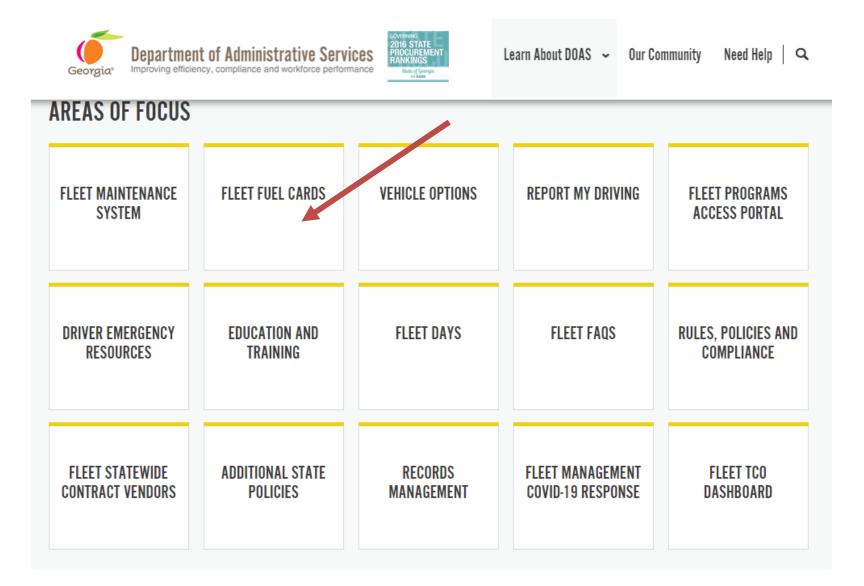
#### WEX Driver Fuel Pins

# **Required Fields**

- First Name
- Last Name
- Driver Prompt ID (PIN#)
- GA State Entity Employee ID
- GA State Entity Email Address



#### Fuel Card Driver Acknowledgement

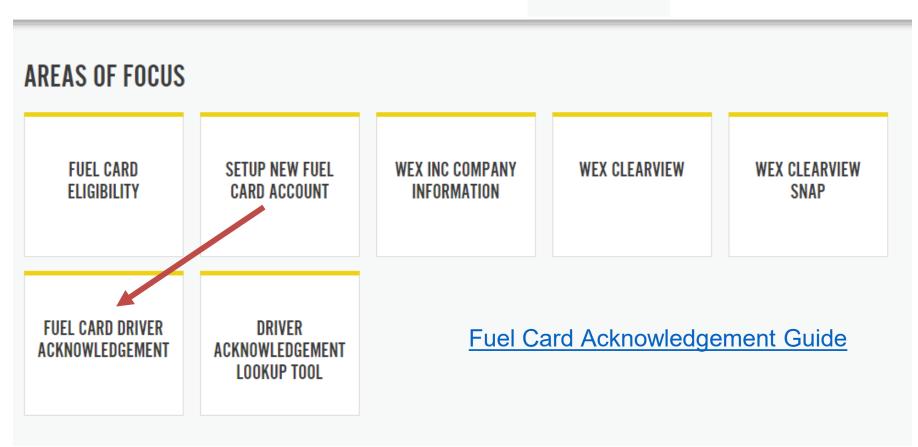


#### Fuel Card Driver Acknowledgement

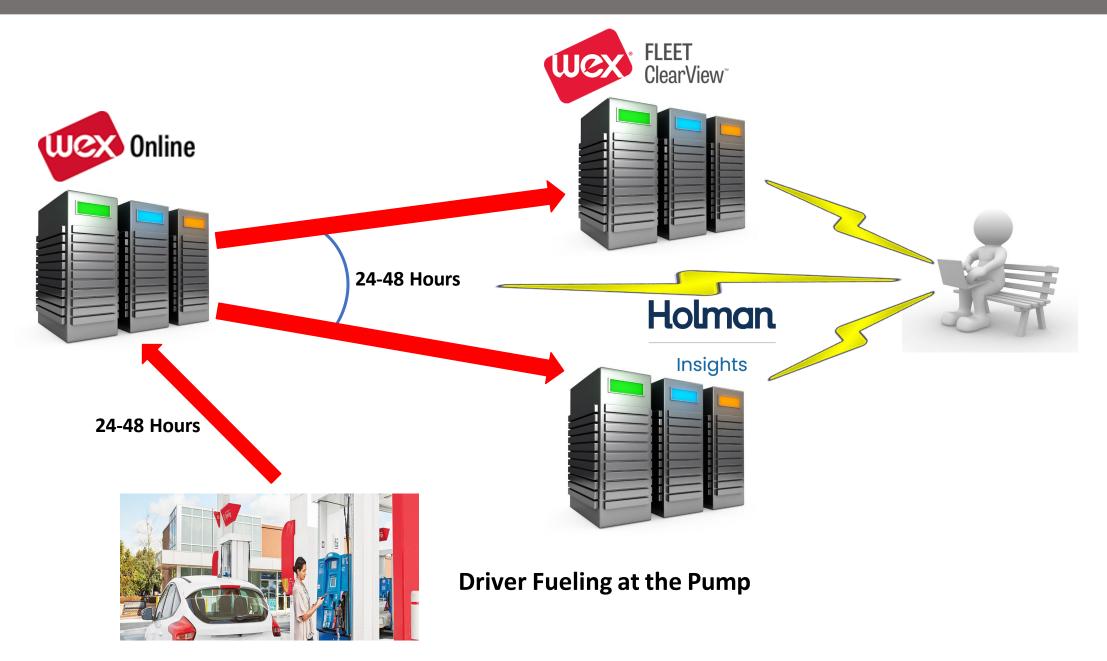




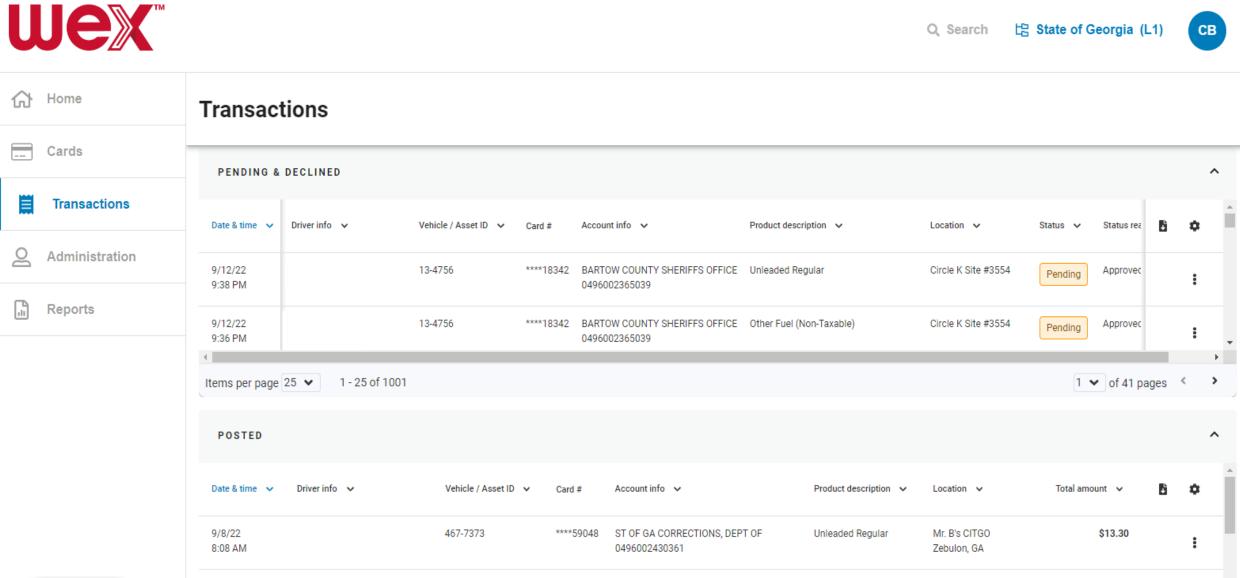
Learn About DOAS ~ Our Community Need Help 🔍



#### WEX Fuel Transaction Process



#### WEX Online Overview



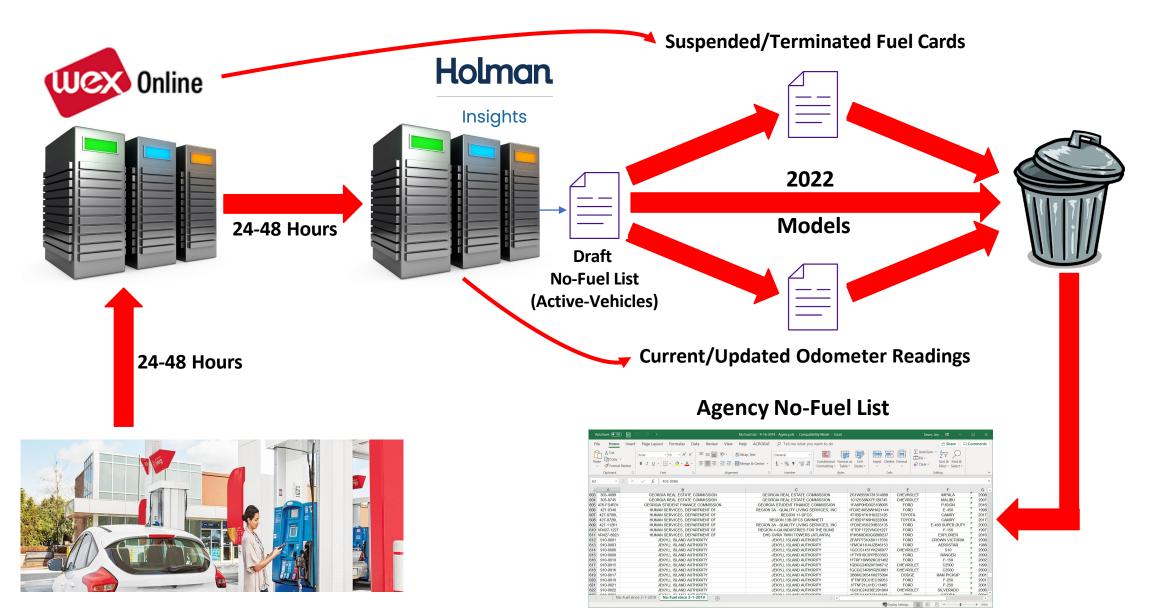
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# Department of Administrative Services Improving efficiency, compliance, and workplace performance

#### **Office of Fleet Management**

# **No-Fuel List** (Developing the "No-Fuel" List)

#### No Fuel List (Developing the "No-Fuel" List)



### No Fuel List – Out of Service vs. Suspending Fuel Cards

# Holman





**Placing Vehicles Out-Of-Service** 

(Only if vehicles are being Surplused)

**Suspending a Fuel Card** 

"Temporary" – if vehicle is being placed in a shop for repair and will be down for a long period of time

#### Office of Fleet Management's Quarterly Tier Report

Reporting	Quarter:	Q2 FY 18
-----------	----------	----------

gency:	YOUR AGENCY NAME

4

Participation Ranking	
Program and Participation Description (0 point = No; 1 point = Yes)	Score
APD – Are light duty (LD) vehicles enrolled in Auto Physical Damage State Wide Insurance?	1
RMD – Are agency LD vehicles enrolled in Driver Check, the State's Report My Driving program?	1
GPS Telematics – Are any agency LD vehicles equipped with GPS Telematics devices?	0
ARI TMS/GMS – Are any agency LD vehicles enrolled in maintenance program?	1
WEX – Are agency LD vehicles enrolled in fuel card program?	1
Participation Total Score	4

		Perform	nance Ranking		
Program and Perfor	mance Descriptions			Value	Score
	ivers identified and all reports complete in 10 days 3 points= 80-89% 2 points		10/1/17 to 12/31/17 4 points= 90-99% of drivers identif int= <69%	ied 100%	5
	oints= NOT on "no-fuel" list 100% of time 0-89% of time 2 points= NOT on list 70-		o 12/31/17 4 points= NOT on "no-fuel" list 90-99% of tim point= NOT on list <69% of time	e 75%	2
	ned: 5 points= 90-100% of LD vehicles 0-79% w/maint. 2 points= 60-69% w/m		enance from 7/1/17 to 12/31/17  4 points= 80-89% .1-59% w/maint.  0 points = 0-10%	87%	4
			Performan	ce Total Score	11
Tier Level	State Agencies in Tier Level	%	Tier 1 = 19-20 points		4.5
1	21	15%	Tier 2 = 17-18 points	tal Score	15
2	24	17%	Tier 3 = 13-16 points	and avail	3
3	54	39%	Tier 4 = up to 12 points	Tier Level	

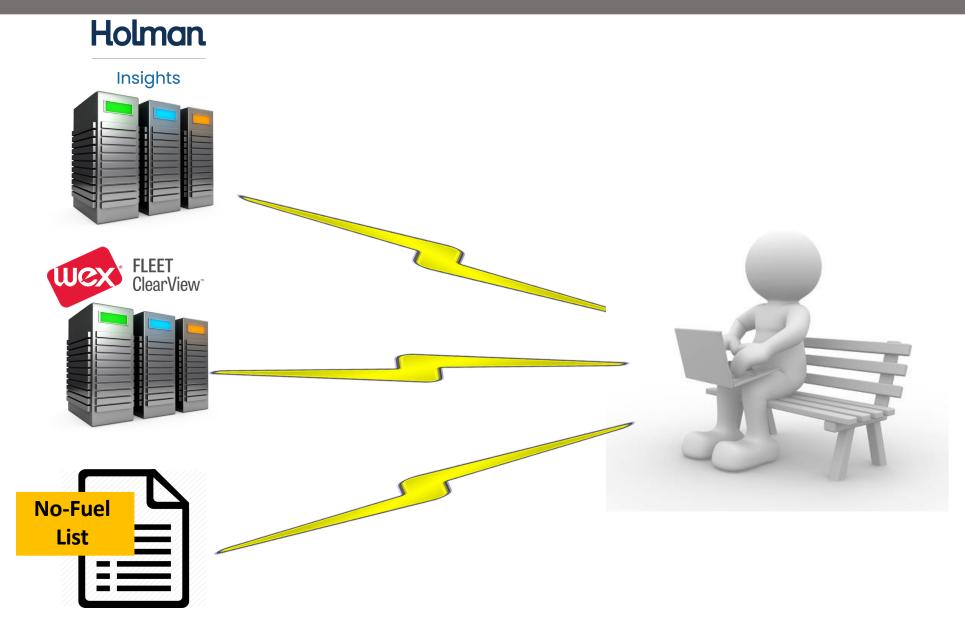
	State LD Avg Maint	Agency LD Avg Maint	State LD Avg Maint	Agency LD Avg Maint	Peer Group LD Avg
LD Vehicle Type	\$/Mile	\$/Mile	\$/Vehicle	\$/Vehicle	Maint \$/Vehicle
Sedan	\$0.050	\$0.032	\$511	\$168	\$354
SUV/Van	\$0.053	\$0.037	\$494	\$242	\$616
Truck	\$0.049	\$0.048	\$407	\$107	\$520
Total	\$0.051	\$0.034	\$476	\$179	\$495

28%

\* Incorrect odometer entries will adversely affect agency maintenance \$ per mile calculations

39

#### No Fuel List - Prevention



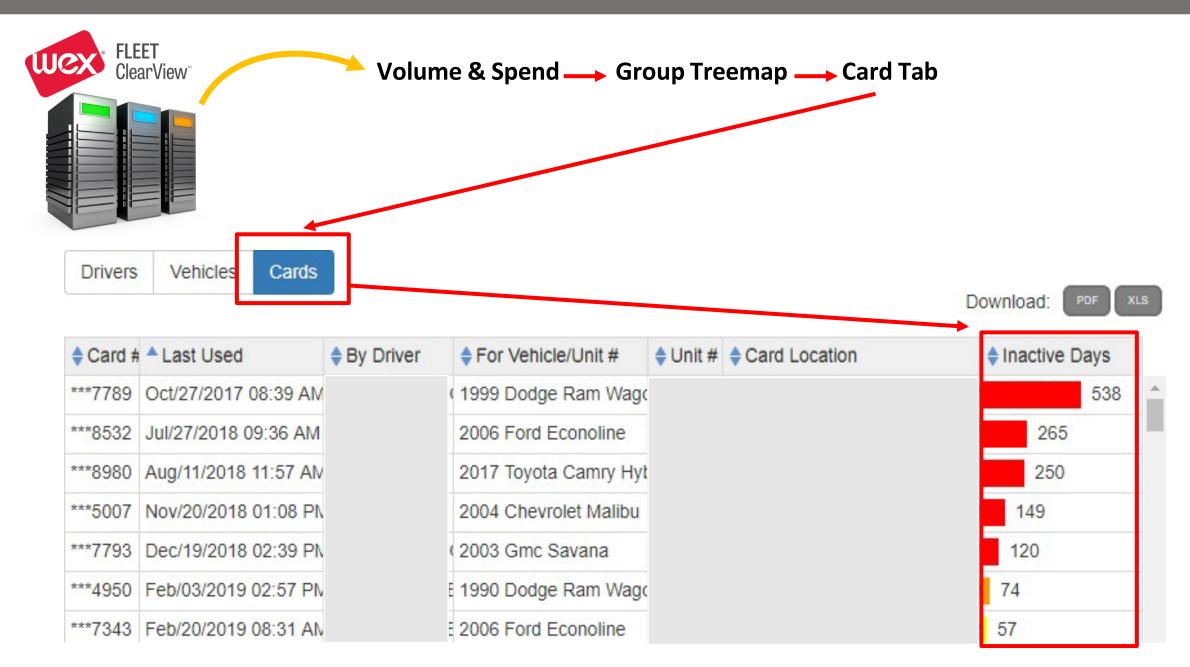
#### No Fuel List Prevention – ARI Insights



#### Active Vehicles that have not fueled in 60 Days

	U	<b>_</b>		L	•	<b>U</b>		<b>,</b> , , , , , , , , , , , , , , , , , ,
State ID #	Agency Name	Location Name	VIN	Make Name	VIN Model	Model Year	<b>Delivery Date</b>	Last Fuel Date
			NK035K052810616	WHITE	M49A2C	1985	07/08/1993	07/28/2010
			1FVHCYCS84HM29582	FREIGHTLINER	M2 106 MEDIUM DUTY	2003	07/18/2003	08/15/2010
			1GBHC34M4BV129295	CHEVROLET	C30	1981	05/01/1981	04/13/2012
			1HD1FHM17BB611606	HD	FLHPI	2011	09/10/2010	04/01/2013
			1FTSW20558EC52291	FORD	F-250	2008	10/12/2007	04/25/2014
			1GBM6P1G2FV217943	CHEVROLET	B6000	1985	06/15/2001	09/09/2014
			CE538A145807	CHEVROLET	C60	1968	08/01/1969	10/03/2014
			1HTSCPLP0PH467452	NAVISTAR	4700	1993	07/01/1992	10/30/2014
			F37ENHJ9753	FORD	F350	1980	06/01/1980	11/11/2014
			1GBKGP1E5DV118637	CHEVROLET	BUS	1983	04/04/1998	01/06/2015
			1HD1FHM13BB611778	HARLEY-DAV	FLHPI	2011	10/07/2011	05/25/2015
			1FMNE1BW5DDB14844	FORD	ECONOLINE WAGON	2013	07/12/2013	06/04/2015
			1GNDM19WXYB123198	CHEVROLET	ASTRO	2000	10/01/1999	06/25/2015
			1FBSS31L17DA05809	FORD	ECONOLINE WAGON	2007	12/19/2006	08/14/2015
			1HD1FHM13AB633861	HARLEY DAV	FLHPI	2010	02/23/2010	08/17/2015
			1HTSDNHR7MH329074	NAVISTAR	4900	1991	12/04/1990	09/02/2015

#### No Fuel List Prevention – WEX ClearView



## Weekly No Fuel List

	A	В	С		D	E		F	G	Н	
1	State I - Ag	gency Na 👻	VIN	-	Make Name 📑	VIN Model	Ŧ	Model Ye 🔻	Delivery Da 🔻	Last Fuel Da 🕂	
2			3FA6P0G78DR114	800	FORD	FUSION		2013	12/03/2012	11/18/2021	
3			NM0LS6E20L1464	552	FORD	TRANSIT CONNECT		2020	03/05/2020	02/14/2022	1
4			1GCESBDE9A8124	4918	CHEVROLET	COLORADO		2010	03/02/2010	02/16/2022	1
5			1GCESBDE8A8130	0550	CHEVROLET	COLORADO		2010	03/11/2010	04/19/2022	1
6			1FTMF1C89HFC06	353	FORD	F-150		2017	04/18/2017	04/19/2022	1
7			1FTMF1C86HFC06	357	FORD	F-150		2017	05/04/2017	04/20/2022	1
8			3FAHP0GA2CR125	5847	FORD	FUSION		2012	07/25/2011	04/20/2022	1
9			1FTBF2A63DEA40	314	FORD	F-250		2013	01/03/2013	05/02/2022	F
		No-Fuel	in Over 90 Days	No-F	Fuel in Over 60 Days	÷ : •	_			•	





#### **Office of Fleet Management**



**WEX ClearView** 

**Chris Buchanan** 

## ClearView – Volume & Spend Dashboard



#### FLEET ClearView<sup>®</sup>

Provides an analysis of historical transaction information and expense. Data can be further refined using time periods, hierarchy, product, and field filters.

- Key Performance Indicators appear on the Summary Dashboard and detail key module metrics for the organization as a whole or for selected filters.
- Product Breakdown The bar chart provides a visual depiction of spend by product type.
- Top Driver/Vehicle Spend At the bottom of the page, a table highlights spend by driver and vehicle.

#### **Reset Filters** PERIOD View Key Performance Indicators and trends across time periods and by product, card, driver, or geograph 2017 **Active Cards** Units PPU Spend HIERARCHY ACTIVE CARDS PRODUCT SPEND UNITS PPU 17.528 Rate: 98.5% \$2.33 \$35,614,480 15.259.035 MERCHANT \* 0.0% + 10.1% × 19.1% VEHICLE FIELDS Spend By Month **Aerchant** \$4,000.00 Add Comparison \$3,000,000 \$2 000 000 \$35,194,101 \$1,000,000 Canada Units By Montl 2.000.000 1,500,000 1,000,000 500.000 Product Type Units Spend Gasoline \$27,906,594 )iesel 6.767.493 \$6.767.493 Automotive Produc \$569,762 11.222 \$569 762 Other Fuel \$303,736 86,440 \$303,736 Aviation Products/s \$28.821 6,584 \$28,821

High Spend				
Drivers Vehicles				Download: POF XLS
Driver	Txn Count	🗢 Units	AVG PPU	- Spend
	3,359	57,017.14	\$4.49	\$255,83 ^
	1,019	14,734.47	\$3.02	\$44,503
	192	12,719.22	\$2.36	\$30,042
	85	11,196.75	\$2.66	\$29,759
	442	11,101.82	\$2.47	\$27,404

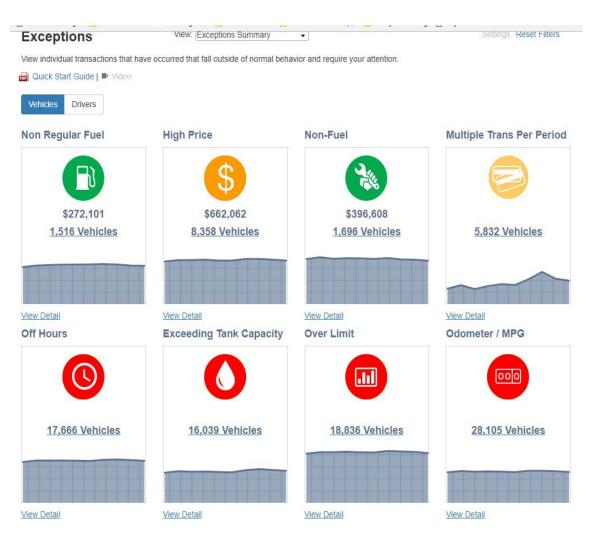
#### Volume & Spend

### Exceptions



The **Exceptions** Module makes it easy to identify and analyze transactions and driver behavior that fall outside the norm.

- **Icons are color -coded** to indicate the exceptions that require the most attention.
- Use the Drivers/Vehicles tabs to toggle between views
- Results can be further refined using the time period, hierarchy, product, and field filters



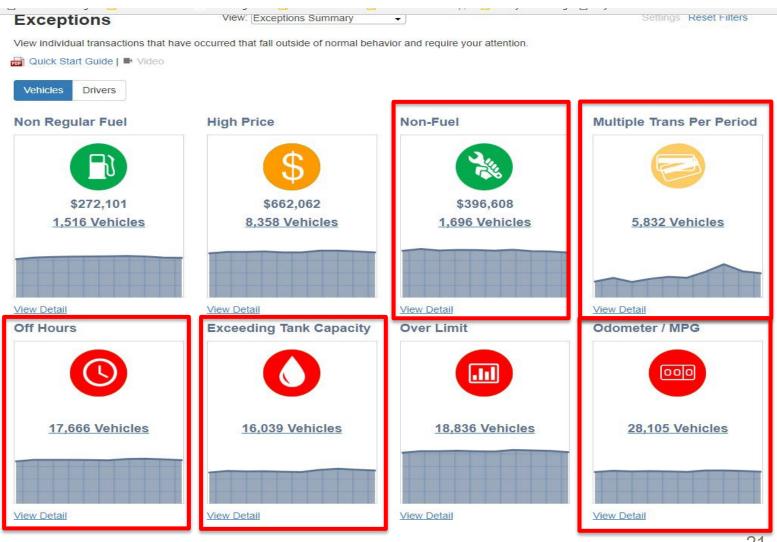
#### WEX ClearView - Exceptions



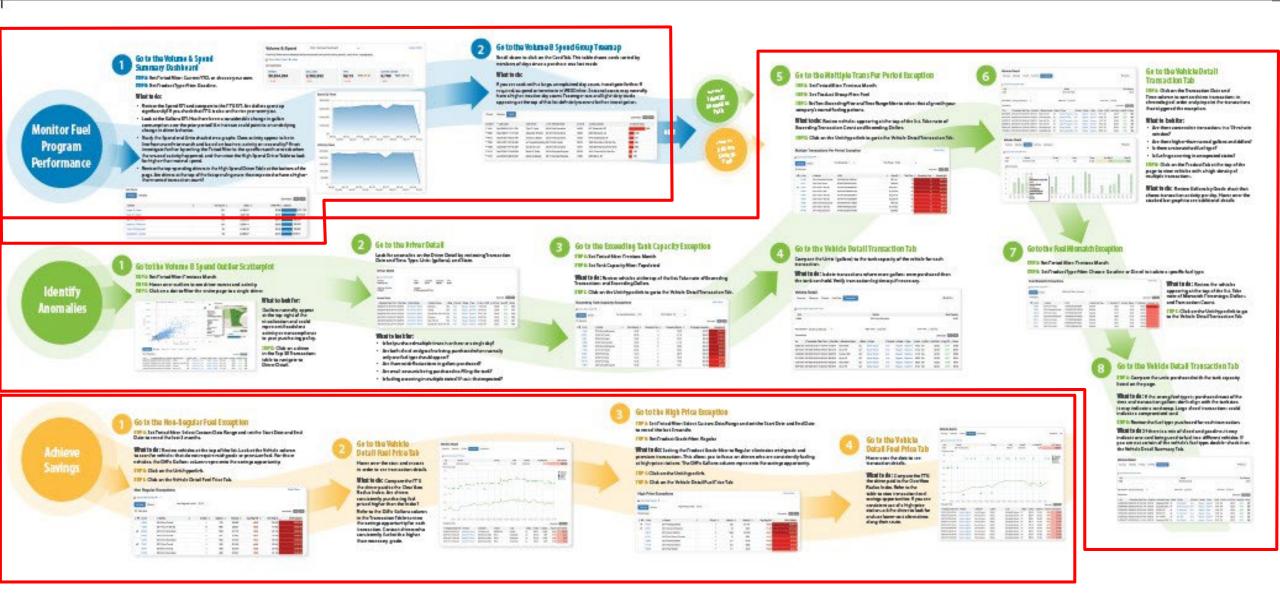
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#### **Looking for Fraudulent Activity**



#### Additional ClearView – Essential Paths



# Community



**Collaboration** – Collaborate with fellow ClearView users

**Discussion Forums** – Start a topic or respond to existing topics

**Knowledgebase** – You can post Questions in the Knowledgebase

**Training Classes** – WEX offers several classes/webinars a month



#### Department of Administrative Services Improving efficiency, compliance, and workplace performance

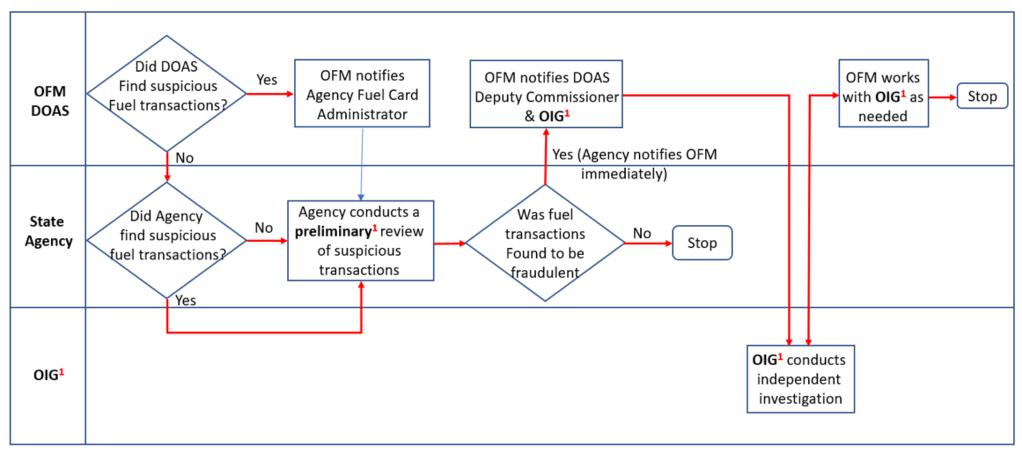
# Chris Buchanan

**Office of Fleet Management** 



#### Fraud Process

#### Fraudulent Fuel Card Transaction High-Level Process



OIG1 – State of Georgia Office of Inspector General: oig.georgia.gov

Preliminary<sup>1</sup> – Agency preliminary investigation may include communicating with employee's direct supervisor to determine employee's work schedule or other pertinent information to help determine if the transactions are fraudulent.

### Impacts of Fraud

State Entity	Offense	Fraudulent Amount
Agency	Personal Purchases (Cigarettes)	\$ 30.00 (Approx)
College	State Vehicle and fuel card used for personal use	\$ 50.00
Agency	Used Fuel Card for personal purchases	\$ 123.00
Agency	Used Fuel Card for personal purchases	\$ 196.00 (Est)
Agency	Fuel Card used for personal purchases	\$4,600.00
Agency	Racketeering – Paying fleet related expenses to a shell corporation with a personal bank account when services were not rendered.	\$200,000.00+

As a result – Employees were either Terminated, Resigned, or Terminated and Prosecuted by the State's Attorney's Office with assistance from the Agency, Office of Inspector General and the Office of Fleet Management

#### **Impacts of Fraud - Penalties**

O.C.G.A. §50-5-80 provides for criminal penalties for misuse of a state fuel card. Any employee who knowingly uses the card for personal purchases under \$500 is guilty of a misdemeanor. An employee who knowingly uses the card for personal purchases of \$500 or more is guilty of a felony punishable by one to 20 years in prison.

# Department of Administrative Services Improving efficiency, compliance, and workplace performance

#### **Office of Fleet Management**



# **Report My Driving** (Impacting the Tier Report)

Chris Buchanan

## **Report My Driving**



# Report My Driving (Impacting your Tier Report) "Helpful Tip"

Close your open Observation Reports within 10-days	*DriverCheck	1
	First Subset of the subset	

#### Office of Fleet Management's Quarterly Tier Report

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3	54	39%	Tier 4 = up to 12 points		evei	5

	State LD Avg Maint	Agency LD Avg Maint	State LD Avg Maint	Agency LD Avg Maint	Peer Group LD Avg
LD Vehicle Type	\$/Mile	\$/Mile	\$/Vehicle	\$/Vehicle	Maint \$/Vehicle
Sedan	\$0.050	\$0.032	\$511	\$168	\$354
SUV/Van	\$0.053	\$0.037	\$494	\$242	\$616
Truck	\$0.049	\$0.048	\$407	\$107	\$520
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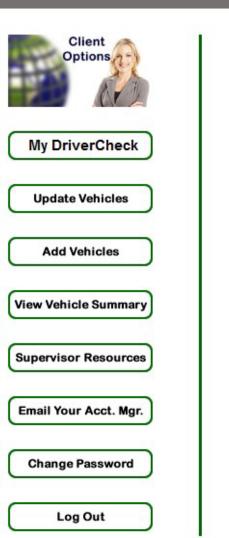
## **Observation Reports Notifications**

	201	8 N	OV	EM	BEF	R
Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1

# Report My Driving

Driver Check	
Client Options	
Update Vehicles	Georgia®
Add Vehicles	Department of Administrative Services Customer Focused, Performance Driven
View Vehicle Summary	Report My Driving Brief How-To Videos
Supervisor Resources	Enter Report # To Return an Observation Report:
Email Your Acct. Mgr.	
Change Password	State of Georgia DOAS Online Training Tracking
Log Out	State of Georgia DOAS Observation Reports (View Observation Reports & Graph Based on Any Search Criteria)
	State of Georgia DOAS Management Reports (View and Print Periodic Summary Reports)
	Click Here to Run a Snapshot Report on Your Company

### **Observation Reports Not Returned**



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	DI
LEE	123
	~

#### Please note: Contact your DriverCheck account manager if date range is needed for earlier than 2 years.

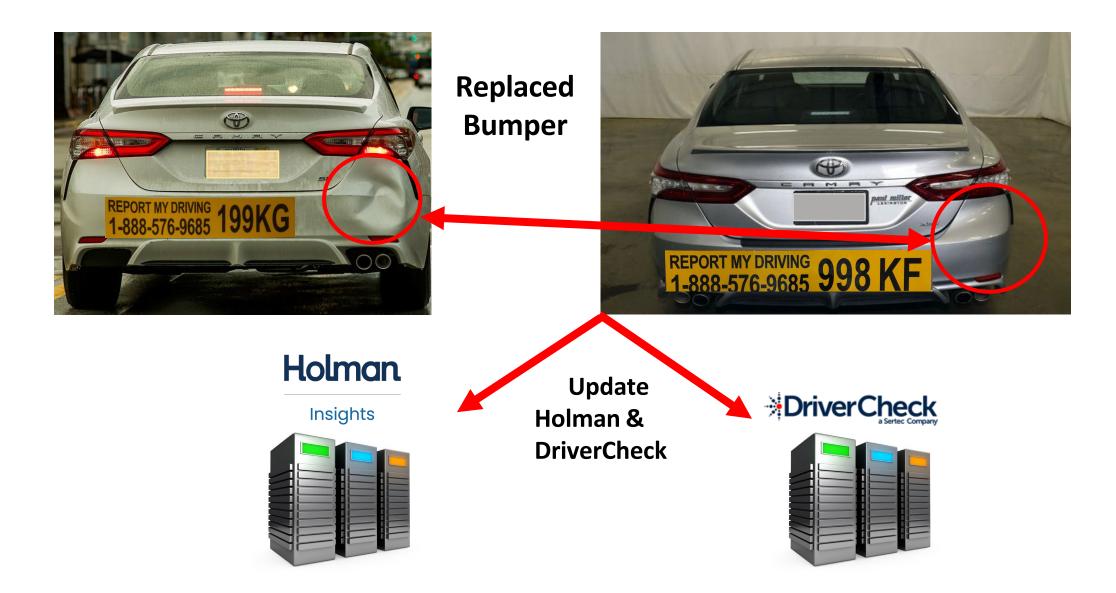
#### Pop-up blocker must be disabled to run these reports.

Dates Incidents Occurred:	Frequently Used Date Ranges ▼
Or Enter Custom Date (mm/dd/yyyy):	From to
Branch:	ALL . •
Client & Policy#:	ALL .
Location:	ALL .
Report Type:	ALL .
Report Status:	ALL .
On-Line Training:	ALL . Returned To DriverCheck
Vehicle Decal#:	Not Returned To DriverCheck
Driver's I.D. Number:	(Employee # or License #)
Driver's Last Name:	
	if not sure of spelling, type part of name followed by ? Example SM? will retrieve SMITH, SMOLTZ, SMUCKER

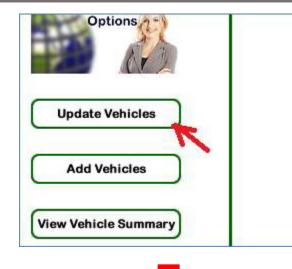
## Observation Reports Not Returned

62 Matching Report(s)		DriverChec Vehicle Incident I 1, 2022 - September 1, 2	Reports			
Report # Report Type Inciden Date	Client / Location	Driver Name / ID	Decal Number	Management Action	Online Tr Date / Module	raining Driver / Score
307402 COMPLAINT 01/06/2022 DISHONOR RIGHT-OF-WAY	Agency 123					
307697 COMPLAINT 01/12/2022 IMPROPER PASSING	Agency 123					

### Report My Driving – Updating Decals



# Report My Driving – Updating Decals



U	bd	lat	ting		)riv	<i>i</i> er	·Cł	nec	k.r	let
_			0	_			· · ·			

Line		Actio	on	Decal#	Vehicle#	License Plate	State	•
3	Delete	Re-Decal 1	Transfer					
1				809LK	530-400	GV93590	GA	BU
2				811LK	530-401	GV58872	GA	Bl
3		-		813LK	530-402	GV59144	GA	BU
4				814LK	530-403	GV93624	GA	BU
5				804LK	530-406	GV93578	GA	BU
6				805LK	530-407	GV93579	GA	BU
7				815LK	530-408	GV93537	GA	BL
8				816LK	530-409	GV93536	GA	BU
9				817LK	530-410	GV93535	GA	BU
10				818LK	530-411	GV58784	GA	BL
<<	Previo	ous	1	Vext>>	New Search	Save Chano	ies	Re

#### Request To Delete/Request New De

#### Vehicle Deletes Take Place Immediately.

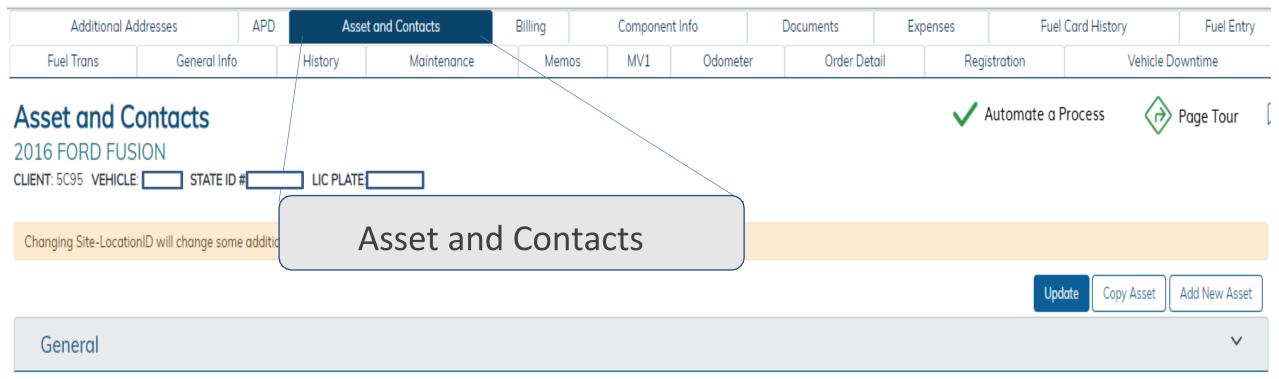
Requests For New Decals Will Be Forwarded To Your Account Ex Processing.

Please Make Necessary Changes and Add Special Remarks/Instru Your Account Executive

Change Request	Vehicles Decal
<b>Delete These Vehicles:</b>	
Request New Decal For:	DECAL#: 811LK
Instructions/Remarks Regarding This Request:	New decal is 848KG

## **Report My Driving Decals**

#### **Updating Holman**



# Report My Driving Decals

#### **Updating Holman**

#### Aux Data Tab

Domicile County Report My Driving Sticker	
✓ 095KE	

Department of Administrative Services Improving efficiency, compliance, and workplace performance

#### **Office of Fleet Management**



Questions